



Insurance Provider: Uniqa Versicherungen Österreich AG, 1029 Wien, Untere Donaustraße 21 | Insurance Broker: SunRocks

# Safety and Allround-Protection for 3 Years including Tools at Work Service and Know-how

Tools:Allstars is the result of 30 years of experience as an Apple Service Provider, catering to clients' needs and requests

# What's covered:

**Repairs of hardware damages** that occur by accidental damage to the device:

- drops
- mechanical breakage
- liquid damage

Property crimes concerning the device

- robbery
- burglary

## What's not covered:

Software- or system errors of the device

**Cosmetic damage** with no influence on the device's function (scratches, bumps)

Consumable parts, e.g. batteries

Loss of the device or leaving it unattended

Theft due to neglect

Willfull damage of the device

# In addition Tools:Allstars includes a three-year warranty\*

## Coverage and Handling during the period of the insurance contract:

In case of total damage or proof by way of a police notification of robbery or burglary, the customer will receive a new device at the original value of the insured device.

The handling of damages and repairs will exclusively be executed by Tools at Work.

The customer is not liable to pay any excess on repaires.\*

We recoupe all repair costs directly from the insurance provider.

Insurance cover begins immediately upon completion of the insurance contract (payment of the invoice). A confirmation email will be sent to the customer within three months of purchase by SunRocks/Uniqa.

One-time payment: according to quota or invoice (incl. 11% insurance tax).

### Term of insurance:

The insured period is 36 months. The contract is terminated automatically after this period. An additional notification of termination is not necessary.

### **Basis of the contract:**

This insurance is based on the general conditions of Uniqa Versicherungen AG (A96, FD 80 and FMG 9) and of the Austrian law of insurance contracts.

\* except iPhones

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